CYNEFIN: GETTING STARTED – CHEAT SHEET

Complex

probe-sense-respond

Emergent Practice

Enabling constraints

Complicated

sense-analyze-respond

Good Practice

Governing constraints

Chaotic

act-sense-respond

Novel Practice

no effective constraints

Obvious

sense-categorize-respond

Best Practice

Fixed constraints

	Ask:	1.	What can I change?	2.	Of what I can change, what can I monitor?	3.	Of what I can monitor, how can I rapidly dampen failure or promote success?
X	Use:	•	Granularity	•	Distributed cognition	•	Disintermediation
A	Beware:	•	Premature convergence	•	Retroactive coherence	•	Pattern entrainment
Ü	Pay attention:	1.	SEE the data	2.	ATTEND (pay attention) to the data	3.	ACT on the data

Resources:

- HBR article "A Leader's Framework for Decision Making" (from HBR or ResearchGate).
- Cognitive Edge <u>website</u>: In particular "Resources", "Dispatches", and "Blog"
- Wikipedia Cynefin Framework
- Contact Andrew Webster (Cynefin Practitioner, Facilitator, & Trainer) andrew@wisdomat.work

